
FTP site for employee and customers?

Posted by speedy - 2008/06/06 21:45

Our field sales people need to download latest pricing. And our customer need to download latest firmware patches. FTP site was the first thought. But someone mentioned a "Document Management System". What is that?

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Re: FTP site for employee and customers?

Posted by greenwave - 2008/06/11 03:30

On the FTP / Document sharing utility with remote offices, eIMobile surveyed two major approaches:

Leverage existing Document module of the SugarCRM:

Pros -- Existing UserRole and Teams support, no extra programming needed except new Biz rules (if any); support Office Document formats, PDF, Graphics formats, etc.; file size adjustable by Admin; HTTPS ready

Cons-- No directory structure, Can be Tagged by Category and Sub-Category; should be straightforward to be linked to other modules such as Accounts or Opportunities as in the subpanels

Install a leading Web-based Electronic Document Manage system (OpenSource <http://www.knowledgetree.com/>):

Pros -- More UserRole permission levels (Author, Reviewer, Publisher), User Groups (teams), Workflow ready, Revision Control, Document Archive, Batch Upload, API ready for Web-based integration to other systems, etc.;

Easy migration from legacy systems;

HTTPS ready

Cons--Beta-quality integration with SugarCRM via ZuckerDoc plug-in, provides specific linking to ANY module in the SugarCRM system, but the UI needs more work

Traditional FTP implementation

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